

"Mr, Santanu Choudhury, COO - GTL Limited Contact Centre and BPO speaks at National Symposium "
13th Feb, 2004 - Grand Maratha Sheraton, Mumbai

The National Institute of Management" (NIPM) celebrated its Golden Jubilee by organising the National Symposium on "New world of business - HR imperatives" on 13 February, 2004 at the Grand Maratha Sheraton, Mumbai. Mr. Santanu Choudhury, COO - Contact Centre and BPO, GTL Limited was one of the speakers for the session on "Taking business beyond boundaries - HR interventions." The other speakers in the same session included Mr. Pramod Lele, CEO - Hinduja Hospital and Mr. N.B. Gad, President (Marketing) - Nicholas Piramal.

Mr. Santanu Choudhury spoke of the challenges on globalisation of business boundaries, fast changing technological evolution and disruptive business trends.



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From l to r : Mr. SantanuChoudhury, COO - GTL Limited Contact Centre and BPO, Mr Pramod Lele, CEO - Hinduja Hospital and Mr. N.B. Gad, President (Marketing) - Nicholas Piramal